

# Aboriginal and Torres Strait Islander Peoples Helpline

1300 287 432

## Introducing Converge International's Specialist Phone Helplines.

Converge International understands that people face many challenges in their lives and that, sometimes, these require specialised support. We believe the counsellors providing this support should be specialists with specific social or cultural experience, knowledge and understanding.

### SPECIALIST PHONE HELPLINES

Your organisation offers access to one session of specialist support (available during business hours only), in addition to your existing Employee Assistance Program services.

### ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLES HELPLINE

Speak with our Aboriginal and Torres Strait Islander consultants, who demonstrate an in-depth cultural understanding and required approaches for specialist advice, on indigenous issues. Our consultants can also arrange for referral to other Aboriginal and Torres Strait Islander services.



*"I feel more comfortable speaking with someone who understands my culture, who knows where I am coming from."*

### HOW DO THESE SERVICES SUPPORT YOU?

When you call one of our four specialist helpline services, you can access additional support through referrals to external services, specialised information and resources.

Most importantly, you get to speak with an independent, experienced, trained and supportive counsellor; someone who is there for you during a challenging time.

### MORE INFORMATION

You can find out more about our Specialist Phone Helplines by visiting our website at [convergeinternational.com.au](http://convergeinternational.com.au) or calling **1300 our eap** (1300 687 327).

## EAP Connect

Your Mobile Solution for on the go EAP Support by Converge International

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